

## Performance Monitoring Report ~ Sustainable Communities ~ December 2016

Dept.	PI Code & Description	Polarity	Dec 2016					YTD Result	Annual YTD Target	YTD Status
			Value	Target	Status	Short Trend	Long Trend			
Libraries	CRP 059 / SP 008 No. of people accessing the library by borrowing an item or using a peoples network terminal at least once in the previous 12 months (Monthly)	High	68,767	56,000				68,767	56,000	
Libraries	CRP 060 / SP 009 No. of visitors accessing the library service on line (Monthly)	High	170,081	148,800				170,081	148,800	
Libraries	SP 279 % Self-service usage for stock transactions (libraries) (Monthly)	High	96%	96%				96%	96%	
Libraries	SP 280 No. of active volunteers in libraries (Rolling 12 Month) (Monthly)	High	313	210				313	210	
Libraries	SP 282 Partnership numbers (Libraries) (Monthly)	High	62	30				62	30	
Libraries	SP 287 Maintain Library Income (Monthly)	High	£271,535	£227,000				£271,535	£227,000	
Housing Needs & Enabling	CRP 061 / SP 036 No. of households in temporary accommodation (Monthly)	Low	197	225				183.89	225	
Housing Needs & Enabling	CRP 062 / SP 035 No. of homelessness preventions (Monthly)	High	362	338				362	338	
Housing Needs & Enabling	SP 037 Highest No. of families in Bed and Breakfast accommodation during the year (Monthly)	Low	3	10				5.33	10	
Housing Needs & Enabling	SP 038 Highest No. of adults in Bed and Breakfast accommodation (Monthly)	Low	3	10				2.89	10	

Dept.	PI Code & Description	Polarity	Q3 2016/17					YTD Result	Annual YTD Target	YTD Status
			Value	Target	Status	Short Trend	Long Trend			
Housing Needs & Enabling	SP 277 Social Housing Lets (Quarterly)	High	190	244				190	244	
Housing Needs & Enabling	SP 360 No. of enforcement / improvement notices issued (Quarterly)	High	62	39				62	39	
Housing Needs & Enabling	SP 361 No. of Disabled Facilities Grants (DFG) approved (Quarterly)	High	58	42				58	42	

